

CONGRATULATIONS & THANK YOU!

We are pleased to welcome you into our growing family. You have chosen a product recognized for its many health benefits and whose ecological footprint is limited. By investing in a Zedbed mattress, you will enjoy a truly unique and restful sleep experience.

You have selected a renowned quality product entirely made in North America and specifically tailored for your comfort needs. Our skilled craftspeople assemble every handmade Zedbed mattress according to the highest quality standards.

IMPORTANT:

Don't forget to register your warranty on our website:

www.zedbed.com

Access code: **since1994**.

As of today, your nights of sleep will take you into a completely new dimension...

Sincerely,



Mario Gélinas
PRESIDENT



Alain Gélinas
VICE-PRESIDENT

LIMITED WARRANTY COVERAGE

From the 1st to the 10th year:

Zedbed Corporation International Inc. offers limited coverage for 10 years from the date of purchase (see exclusions). In order to benefit from our limited warranty coverage, the mattress must be supported by an adequate structure for optimal performance (see the definition of an adequate structure).

If the bed support is determined as an inadequate structure as it is defined in this booklet, this warranty is no longer valid.

The warranty is not valid in case of misuse; specifically for burns, tears or holes caused by sharp or pointy objects, improper handling or improper cleaning.

Demonstration samples and floor model(s) will enjoy a 5 year limited warranty. The beginning of this warranty is determined, not by the original purchase date on the receipt, but by "date of manufacture" indicated on the legal label. Please take note that the demos and floor models are sold "as is" and "with all faults" and covers (whether removable or not) are not guaranteed.

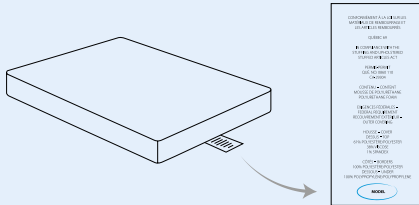
REQUIREMENTS TO CONSERVE THE VALIDITY OF YOUR WARRANTY

Zedbed Corporation Inc. guarantees it will replace or repair the Zedbed product if it is deemed to be defective due to manufacturing workmanship or materials covered under this warranty.

The warranty begins from the date of purchase of your new mattress. A copy of the original invoice is required to establish the date of purchase.

This limited warranty is valid only if the following conditions are met:

1. You are the original purchaser of the mattress and you purchased your mattress from one of our authorized dealers. If the purchaser is not the original purchaser of this product, purchaser takes the product "AS IS", "WITH ALL FAULTS" and without warranty.
2. You have a valid proof of purchase (copy of the invoice or original receipt). Please note that credit card statements do not constitute valid proof of purchase.
3. All corporate and legal mattress labels must be intact in order to certify the model.



4. The mattress must be clean and free of stains. If a liquid has reached the mattress, this warranty is cancelled, even if the mattress has been cleaned by a professional.
5. The warranty does not apply if one fails to use proper support with the mattress as stated in this document. Zedbed reserves the right to void this warranty.

Please note that travel costs will be charged to you if our technician goes to inspect your bed and observes that one (or more) of the criteria mentioned above are not met.

THIS LIMITED WARRANTY DOES NOT COVER

- » Any mattress that has been damaged as a result of improper use, product negligence, improper storage (vertically) or folding (without allowing the mattress to adjust to room temperature first).
- » The normal increase of mattress flexibility or a slower response in material "bounce-back", which are aspects that don't affect the quality of the pressure relief materials.
- » The deterioration of cell structure leaving body imprints of less than two centimeters (2 cm).
- » Any damage to the mattress resulting from inadequate bed support or a box spring that is too soft. See the definition and the illustrations of an adequate structure in this document.

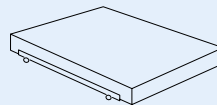
- » **Comfort preference (comfort is not guaranteed by manufacturer).**
- » Temporary new mattress odor. Allow 30 days for any potential odor created by the new materials to fully disappear.
- » A mattress which has come into contact with a liquid even if it has been cleaned. We recommend the continued use of a waterproof mattress protection to prevent stains and thus preserve your warranty (see point #4 of the Requirements to conserve the validity of your warranty on the previous page)
- » Damage due to improper cleaning. Do not use stain removers or other products to clean your mattress.
- » Mould, dirt, stains, burns and tears.

ADEQUATE STRUCTURE

Zedbed mattresses are designed to work on firm, solid-surfaces, non-spring foundations or adjustable bed bases that are structurally able to support the weight of the mattress and the user(s).

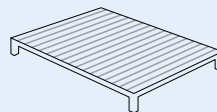
Zedbed reserves the right to void this warranty if the foundation is determined, at Zedbed's discretion, to be inadequate.

DEFINITION OF AN ADEQUATE STRUCTURE:



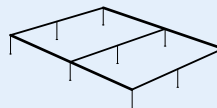
Rigid foundation (no spring foundation) offering good ventilation under the mattress.

- OR -



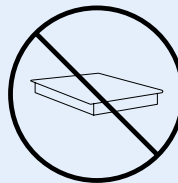
Bed frame made of rigid slats over 2 inches wide with less than 5 inches of spacing between the slats.

- AND -



Any metal frame used to support your foundation should be able to provide heavy duty support for the mattress and the foundation. The frame must include a central support and have at least 5 support legs.

WARNING!



The use of a closed platform, without ventilation, lying on a fresh floor could cause condensation and moisture. This could create mould under the mattress and void the warranty.



GENERAL CONDITIONS FOR THE REPLACEMENT OF A PRODUCT

Zedbed will not charge the repair or replacement of the purchaser's mattress if it is found to be defective during the length of this 10-year limited warranty.

However, any transportation costs associated with repairs or replacements are the purchaser's responsibility.

No new warranty is provided with a replacement product. The warranty for the replacement product runs from the date of purchase of the original product (date on the original invoice).

Regarding the replacement of a product, following the terms of this limited warranty, if a purchaser decides to upgrade to a more expensive product, they may do so by paying the difference between the cost of the original product being replaced and the cost of the upgraded product. In the event of an upgrade (as described in this paragraph), a new warranty will be provided for the upgraded products only. The warranty for the upgraded product runs from the date of the exchange of the original product (date on the replacement invoice).

Zedbed reserves the right to replace or repair defective materials and products with equal or better quality. No warranty is provided regarding the choice of colors and fabrics of the replacement model.

Have a
great day!

HOW TO CONTACT THE AFTER SALES SERVICE

For any situation involving after-sales service, in order to accelerate the process for service calls, please contact directly your original retailer.

Please keep this limited warranty booklet, along with your original purchase receipt, for your Zedbed warranty to remain valid.

If you have any other questions, you can contact our Customer Service Department at:

1 866 533-1151, extension #226

